## Massachusetts Family Business of the Year Award

Northeastern University Center for Family Business Northeastern University Center for Family Business 360 Huntington Avenue 209 Hayden Hall, Boston, MA 02115-5000

617.373.3718 617.373.7031 www.mafba.com

http://www.damore-mckim.northeastern.edu/faculty-and-research/research-centers-and-institutes/the-center-for-family-business/sponsors/

June 11, 2014

Dear Josh,

I would like to thank you for attending the eighth annual Massachusetts Family Business of the Year Awards program, and congratulate you on your ongoing success with Fuller Automotive Companies of Auburn.

As stated in Governor Patrick's proclamation of Family Business Day as June 11<sup>th</sup>, 2014, "Family businesses are a great and significant component of our heritage and culture, and greatly contribute to the Commonwealth's heritage, culture, and economy." There is no doubt that family businesses play a significant role in the community and the economy, and we hope you enjoyed the program tonight as we celebrated and recognized the achievements that your business provides to the Commonwealth.

The Awards program was created by Northeastern to increase awareness and to publicly promote the achievements of Massachusetts-based, family-owned companies. While we see the Awards program as a wonderful opportunity to provide recognition to family businesses, we believe the greatest value of the program is in the sharing of knowledge and insights that help make family businesses more successful. We believe that recognizing the lessons learned from family businesses offers educational opportunities for the continued success of all. Our mission is to provide family businesses with high-quality education, and networking opportunities in an open, secure, and confidential setting.

Our upcoming executive education program schedule will be released in August. As a member of a family business and an attendee of the Awards program, we would like to invite you to attend an upcoming program as our guest.

If you would like to learn more about our programs and how we may support you, or if you would like to join the Center, please feel free to contact me.

Again, congratulations and thank you for participating in the 2014 Massachusetts Family Business of the Year Awards program!

Best regards,

Katelyn Husereau Assistant Director

Northeastern University Center for Family Business

617.373.3718

k.husereau@neu.edu

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May 19, 2014

Joshua Fuller Fuller Automotive 505-509 Washington St. Auburn, MA 01501

Dear Joshua,

I would like to congratulate you and Fuller Automotive Companies of Auburn on being chosen as a finalist in the 2014 Massachusetts Family Business of the Year Awards.

Being chosen as a finalist says something special about your family business and we wish you the best in the next step of the competition.

The winners will be announced at the eighth annual Massachusetts Family Business of the Year Awards program on June 11, 2014 at the Henderson House in Weston, MA.

As a University-based organization with a dedicated mission to provide education and professional development to business families we believe the greatest value of the awards program is received from the process of learning and achieving growth for you and your family business.

As a finalist in the Awards program, we hope that you will join us for the celebration from 6:00 – 8:30 pm, on June 11, 2014 at the Henderson House in Weston, MA.

Please RSVP as seating is limited.

To RSVP or if you have any questions please contact me at (617) 373-3718 email: K.Husereau@neu.edu.

Again, congratulations, best of luck, and thank you for participating in the program.

Best regards,

Katelyn Husereau



June 18, 2014

Dear Fuller Automotive Family,

I wanted to reach out and congratulate you on being awarded the Northeastern University Family Business of the Year award; a much deserved award in serving Auburn and the Greater Worcester region for over 100 years.

We are extremely pleased to be honoring you at our June 19<sup>th</sup> Breakfast Club event and I look forward to seeing you then. The communities you serve appreciate your hard work and devotion to them through your community outreach; and the Worcester Regional Chamber of Commerce applauds your commitment to them.

Best of luck and I look forward to Thursday morning's event.

Sincerely,

Timothy P. Murray

President and CEO



NISSAN NORTH AMERICA, INC.

Corporate Office One Nissan Way Franklin, TN 37067-6367

Email: NNACollisionRepairNetwork@Nissan-Usa.com

January 12, 2015

Fuller Auto Body 505 WASHINGTON ST AUBURN, MA. 1501

Dear Fuller Auto Body,

Congratulations! Nissan North America, Inc. (NNA) would like to welcome you to the Nissan Certified Collision Repair Network.

We look forward to working with your facility as to gether we look for innovative and strategic ways Nissan can assist you in meeting our customers expectations. This includes monitoring shop data to ensure prioritizing genuine parts utilization and achieving the highest level of consisent service and work done correctly in a skillful, efficient and careful manner to maintain future crashworthiness of the vehicle.

For questions or assistance, please contact us at:

NNACollisionRepairNetwork@Nissan-Usa.com

Regards,

Nissan Collision Repair Network



NISSAN NORTH AMERICA, INC.

Corporate Office One Nissan Way Franklin, TN 37067-6367

Email: CollisionRepairNetwork@Infiniti.com

January 12, 2015

Fuller Auto Body 505 WASHINGTON ST AUBURN, MA. 1501

Dear Fuller Auto Body,

Congratulations! Nissan North America, Inc. (NNA) would like to welcome you to the Infiniti Certified Collision Repair Network.

We look forward to working with your facility as together we look for innovative and strategic ways Infiniti can assist you in meeting our customers expectations. This includes monitoring shop data to ensure prioritizing genuine parts utilization, achieving the highest level of consisent service and work done correctly in a skillful, efficient and careful manner to maintain future crashworthiness of the vehicle.

For questions or assistance, please contact us at:

CollisionRepairNetwork@Infiniti.com

Regards,

Infiniti Collision Repair Network