

# REGISTERED WARRANTY

Limited Warranty stipulations printed on the reverse side hereof are made a part hereof as though fully incorporated herein, and that the shop listed, hereafter called The Shop, agrees to be bound by each and every one thereof. (see reverse side)

**CUSTOMER'S OBLIGATIONS:** In order to obtain the benefits of this warranty, the owner of the vehicle must do the following:

- A. Present the owner's copy of this warranty document to the warrantor before requesting warrantable repairs or parts, and;
- B. Have any warrantable repair, adjustment, or inspection made only at the premises of the warrantor during normal business hours.

All Warranties implied by law, including the warranties of merchantability and fitness for a particular purpose, are hereby limited to the warranty period herein and shall expire at the end of such period.

## National Auto Body Repair Warranty FULLER AUTO BODY

ISSUES THIS WARRANTY TO  
Mr. David Johnson  
123 East 4th Street  
Auburn, Massachusetts 01501

12565

**Registered ID #: ACRB987506 - PS665**

**Vehicle Warranted:** 2014 BMW X5  
**Effective Warranty Date:** Friday, October 31, 2014

Fuller Auto Body is a member in good standing with the Automotive Customer Relations Bureau (ACRB)

**— PROTECTING YOUR AUTOMOTIVE INVESTMENT —**

PLEASE RETAIN THIS REGISTERED WARRANTY CERTIFICATE FOR YOUR RECORDS  
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YOUR  
**REGISTERED WARRANTY**  
ACRB987506 - PS665

**FULLER AUTO BODY**  
505 WASHINGTON STREET  
AUBURN, MASSACHUSETTS 01501

PHONE: (508) 832-6352  
FAX: (508) 832-4766

[WWW.FULLERAUTOBODY.COM](http://WWW.FULLERAUTOBODY.COM)

### **PROTECTING YOUR — — AUTOMOTIVE INVESTMENT**

This Registered Warranty is issued by the Automotive Customer Relations Bureau on behalf of the shop listed. The ACRB is an independent third party consumer protection organization that has been established to report accurate satisfaction data on collision repair facilities. The ACRB acts as a self-regulating mediator in the event a problem cannot be resolved at the shop level. The execution of this warranty remains the responsibility of the shop listed. This shop voluntarily subscribes to the services of the ACRB.

For more information in regards to your Registered Warranty and / or the shop listed, please contact the ACRB at (847) 490-5384



# REGISTERED WARRANTY

THE SHOP hereby provides a Limited Warranty on repairs performed by the shop. This Limited Warranty is valid only for as long as you own the vehicle stated herein, and is for the person to whom the Limited Warranty is granted and whose name appears herein and on the original work order. This is a labor only, fragmented four-part Limited Warranty, and stipulations pertaining to each fragmented part are stated hereafter:

**1. METALWORK:** The Shop provides a LIFETIME LIMITED WARRANTY, from effective date stated herein, on all metalwork, to include welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting or deterioration, excluding rust repairs. The Shop will repair and repaint, excluding rust repairs, any metalwork warranted hereby, at its sole option, when claim is made within warranted period, unless caused or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

**2. PAINTING, STRIPES AND DECALS:** The Shop provides a LIMITED LIFETIME WARRANTY, from effective date stated herein, on painting-related priming and painting work against solvent blistering, peeling, hazing, and excessive loss of pigmentation, and, a ONE (1) YEAR LIMITED WARRANTY on the application and adhesion of decorative stripes and decals, excluding those defects which are caused by extreme environmental conditions to which the vehicle may be exposed. The Shop will re-prime, repaint, re-stripe or re-decal the specific section or sections of the vehicle warranted hereby (excluding rust repair), at its sole option, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle. Our paint warranty is valid only over original factory finishes that are free of defect.

**3. MECHANICAL REPAIRS:** The Shop provides a ONE (1) YEAR LIMITED WARRANTY, from effective date stated herein, unless manufacturers warranty is less, on all mechanical repairs pertaining directly to original collision damage, excluding suspension, air conditioning or other electrical assemblies or components. The Shop will re-repair any mechanical assembly or component warranted hereby, at its sole option, when claim is made within warranted period, unless caused by damage resulting from unreasonable use, maintenance, or care of the vehicle.

**4. PARTS:** The Shop provides a ONE (1) YEAR LIMITED WARRANTY, from effective date stated herein, unless manufacturers warranty is less, on used, LKQ and NEW OEM parts installed by or at the Shop, excluding suspension, air conditioning or other electrical components. (Please Note: Shop warranty does not exceed manufacturers warranty.) The Shop will repair or replace any defective part warranted hereby, at its sole option, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

THIS WRITTEN WARRANTY shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by The Shop.

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#### SPECIFICALLY EXCLUDED:

**1. INCIDENTAL COSTS,** such as towing fees, car rental charges, travel expenses, or assemblies of components which are not specifically covered by this Limited Warranty, nor are consequential damages such as damage to other assemblies and components resulting from a defective part or installation of such part installed or repaired during the repair.

**2. RUST THROUGH,** and/or damage caused by rusting of interior or exterior non-replaced panels is not covered.

(see reverse side)